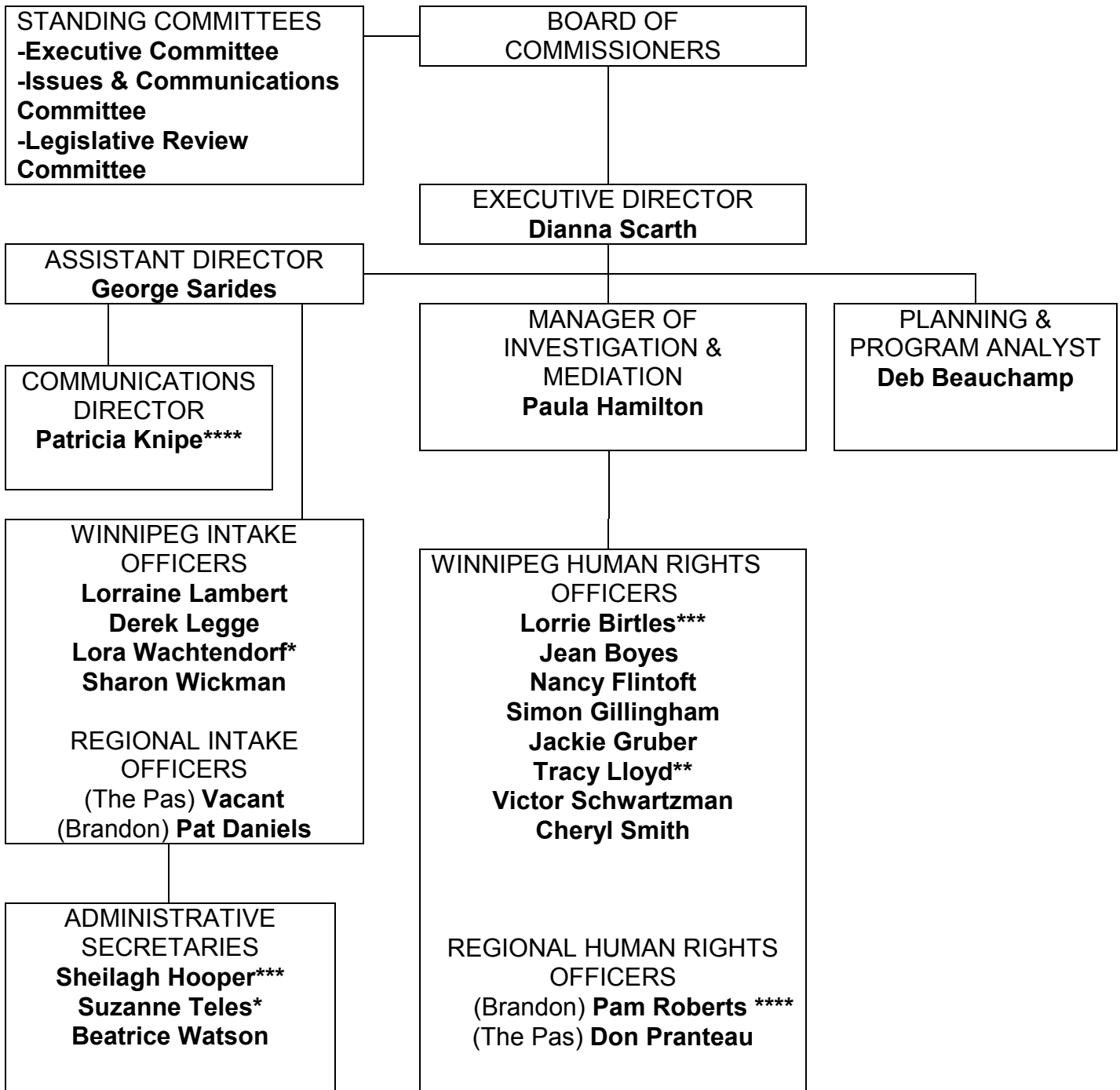


**MANITOBA HUMAN RIGHTS COMMISSION ORGANIZATION CHART**



- \* Half-time
- \*\* .6 time
- \*\*\* .7 time
- \*\*\*\* .8 time

# Statistics

## Pre-complaint dispositions 2003:

Activity	# of Files	%
13(1) Services	13	20.96
14(x) Employment	39	62.90
16(1) Housing	4	6.45
19(1) Harassment	6	9.68
-Employment	(6)	(9.67)
-Services	(0)	(0.00)
-Housing	(0)	(0.00)
20(1) Reprisal	<u>0</u>	<u>0.00</u>
<b>TOTAL (62)</b>	<b>62</b>	<b>100</b>

<u>Grounds</u>	<u># of files</u>	<u>%</u>
Age	3	4.84
Ancestry	7	11.29
Disability	32	51.61
National Origin	0	0.00
Marital / Family	9	14.51
Political Belief	0	0.00
Religion	0	0.00
Sex (incl. Pregnancy)	10	16.12
Sexual Orientation	0	0.00
Source of Income	0	0.00
Other (Undifferentiated)	1	1.63
<b>Total (62)</b>	<b>62</b>	<b>100</b>

**Formal Complaints Registered 2003 by Activity**

<u>Activity</u>	<u># of complaints</u>	<u>%</u>
13(1) Services	46	17.78
14(x) Employment	171	62.40
16(1) Housing	7	2.55
19(1) Harassment	37	13.50
-Employment	(37)	(13.50)
-Services	(0)	(0.00)
-Housing	(0)	(0.00)
20(1) Reprisal	12	4.38
15, 17, 18 Other	1	0.00
<b>Total (274)</b>	<b>274</b>	<b>100</b>

**Formal Complaints Registered 2003 by Grounds**

<u>Grounds</u>	<u># of complaints</u>	<u>%</u>
Age	15	5.47
Ancestry	38	13.87
National Origin	3	1.09
Disability	111	40.51
Marital / Family	21	7.66
Political Belief	2	0.73
Religion	3	1.09
Sex (incl. pregnancy)	70	25.55
Sexual Orientation	5	1.82
Source of Income	3	1.09
Other	3	1.09
<b>Total (274)</b>	<b>274</b>	<b>100</b>

**Total Pre-Complaint Resolutions and  
Formal Complaints Registered 2003 by Activity**

<u>Activity</u>	<u># of matters</u>	<u>%</u>
13(1) Services	59	17.56
14(x) Employment	210	62.50
16(1) Housing	11	3.27
19(1) Harassment	43	12.80
-Employment	(43)	(12.80)
-Services	(0)	(0.00)
-Housing	(0)	(0.00)
20(1) Reprisal	12	3.57
15, 17, 18 Other	1	0.30
<b>Total (62+274=336)</b>	<b>336</b>	<b>100</b>

**Total Pre-Complaint Resolutions and  
Formal Complaints Registered 2003  
by Grounds**

<b>Grounds</b>	<b># of matters</b>	<b>%</b>
Age	18	5.36
Ancestry	45	13.39
National Origin	3	0.89
Disability	143	42.56
Marital / Family	30	8.93
Political Belief	2	0.60
Religion	3	0.89
Sex (incl. pregnancy)	80	23.81
Sexual Orientation	5	1.49
Source of Income	3	0.89
Other (Undifferentiated)	4	1.19
<b>Total (336)</b>	<b>336</b>	<b>100</b>

**FORMAL COMPLAINTS FILED**

<b>1990</b>	<b>1991</b>	<b>1992</b>	<b>1993</b>	<b>1994</b>	<b>1995</b>	<b>1996</b>	<b>1997</b>	<b>1998</b>	<b>1999</b>	<b>2000</b>	<b>2001</b>
245	265	216	149	150	169	218	308	262	252	261	241

<b>2002</b>	<b>2003</b>										
229	274										

**Disposition of Formal Complaints by Activity based on complaints closed in 2003**

<b>Activity (# of Complaints)</b>	<b>Pre- investigati on Negotiation</b>	<b>Settled in Investigati on/Negotia tion*</b>	<b>Withdraw n/ Abandon ed</b>	<b>Dismissed</b>	<b>Settled in Directed Mediation</b>	<b>Referred to Adjudicati on</b>	<b>Settled by Parties</b>	<b>Termina te Other</b>
13(1) Services	2	3	11	12	1	3	1	8
14(x) Employment	30	9	43	46	5	10	18	2
15(1) Contracts	0	0	0	0	0	0	0	0
16(1) Housing	0	1	3	2	0	0	1	0
18 Signs	0	0	0	1	0	0	0	0
19(1) Harassment	7	3	5	16	2	1	2	0
-Employment	(7)	(3)	(5)	(16)	(2)	(1)	(2)	(0)
-Services	(0)	(0)	(0)	(0)	(0)	(0)	(0)	(0)
-Housing	(0)	(0)	(0)	(0)	(0)	(0)	(0)	(0)
20(1) Reprisal	0	0	0	5	0	0	0	1
<b>Totals (254)</b>	<b>39</b>	<b>16</b>	<b>62</b>	<b>82</b>	<b>8</b>	<b>14</b>	<b>22</b>	<b>11</b>

\*The figures reported in the "Settled in Investigation/Negotiation" section include the number of formal complaints that were settled during investigation or mid-investigation negotiation.

**Disposition of Formal Complaints by Grounds based on complaints closed in 2003**

Grounds (# of Complaints)	Pre- investigati on Mediation	Settled in Investigati on/ Negotiatio n*	Withdraw n/ Abandon ed	Dismissed	Settled in Directed Mediatio n	Referred to Adjudicatio n	Settled by Parties	Termina te Other
Age	1	0	5	6	1	0	3	1
Ancestry	2	3	10	19	0	0	4	3
National Origin	0	0	2	2	1	0	1	1
Disability	17	9	31	18	2	3	12	6
Marital / Family	0	0	4	1	1	1	2	1
Political Belief	1	0	1	0	0	0	0	0
Religion	0	1	0	3	0	0	0	0
Sex	17	3	9	31	3	10	3	1
Sexual	1	0	1	2	0	0	0	0
Source of	0	0	0	2	0	0	0	0
Undifferentiated	0	1	0	4	1	0	1	0
<b>Totals (268)**</b>	<b>39</b>	<b>17</b>	<b>63</b>	<b>88</b>	<b>8</b>	<b>14</b>	<b>26</b>	<b>13</b>

\*The figures reported in the “Settled in Investigation/Negotiation” section include the number of formal complaints that were settled during investigation or mid-investigation negotiation.

\*\* Note that some complaints include multiple grounds and the figure in "(#)" indicates the total number of grounds in all complaints filed.